

	<p align="center"><b>CHIEF OFFICER IN CONSULATION WITH COMMITTEE CHAIRMAN DELEGATED POWERS REPORT</b></p>
<p align="right"><b>Title</b></p>	<p><b>Contract Award for Home and Community Support (HCS)</b></p>
<p align="right"><b>Report of</b></p>	<p>Executive Director, Adults and Health</p>
<p align="right"><b>Wards</b></p>	<p>All</p>
<p align="right"><b>Status</b></p>	<p>Public</p>
<p align="right"><b>Enclosures</b></p>	<p>None</p>
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<p align="right"><b>Enclosures</b></p>	<p>None</p>

## Summary

This report summarises the tendering process, which has been conducted for the award of new contracts for the provision of Home and Community Support (HCS) and Enablement services.

On 6<sup>th</sup> January 2020, the Policy and Resources Committee authorised the re-procurement of the Home and Community Support Service (Adults and Family/Children) by signing the 2020/21 Annual Procurement Forward Plan on which it was included (Refer to section 6 for background papers).

This report seeks approval for the award of contracts for:

- Six localities-based Strategic Providers for Home and Community Support (Adults): two per locality.
- An Approved Provider list for the provision of Home and Community Support for Adults
- An Approved Provider List for the provision of Home and Community Support for Children and Young People.

The above contracts are referred to collectively as HCS Contracts in this report.

The HCS contracts are to commence from 1 August 2020 for a contract term of 6 years with optional break clauses exercisable at the ends of years 3, 4 and 5 of the contract, subject to satisfactory performance and budget.

The combined annual value across both Adults and Family Services and across all contracts is £13,950,217 and the projected total 6-year contract value is £83,701,302.

A Home and Community Support (HCS) service supports people to remain in their own home providing quality, enabling care and support for service users to be as independent as possible within their own home and community.

HCS services are an important part of the personalisation and prevention agenda by delivering tailored and flexible support to meet outcomes for the service user, informal carer and/or their family, e.g. enabling a child or elderly person to continue living at home or to enable a younger person to live independently.

The award of these contracts has followed a rigorous and robust tender process with the organisations awarded contracts submitting the Most Economically Advantageous Tender (MEAT).

## Decisions

- 1. To award Home and Community Support Service Strategic Provider contracts to the following:**

	Locality	Provider
1	West	MiHomecare
2		Thames Homecare Services Ltd
3	North	Dynamic People Ltd
4		Eleanor Nursing and Social Care Ltd
5	South	Enterprise Care Support Ltd
6		Sevacare

**For a contract term of 6 years with optional break clauses exercisable at the ends of years 3, 4 and 5 of the contract, subject to satisfactory performance and budget.**

- 2. To award Home and Community Support Service Approved Provider contracts to the following:**

**A. 41 Providers for Adults (Approved Provider List):**

1. Ace Home Care Limited
2. Alina Homecare Barnet Limited
3. Angelic Healthcare Services Ltd
4. Arthur Morrison Ltd
5. Barnet Carers Centre
6. Bliss Care and Training Ltd
7. Bluebird Care
8. BMM Care Ltd
9. Capital Homecare (UK) Limited
10. Carewatch Barnet
11. Churchill Health Care Ltd (Barnet)
12. City Home Care Limited
13. Dynamic People Ltd
14. Eleanor Nursing and Social Care Limited
15. Enterprise Care Support Ltd
16. Gentle Hands Care Agency Ltd
17. Hartwig Care Ltd
18. Hertsmere Valley Care Services Limited
19. Homecare Alliance Limited

20. I-Care Recruitment Limited
21. InTouch Home Care
22. Kaamil Education LTD
23. Mercury Care Services Limited
24. Metro Homecare Ltd
25. MidCo Care Limited
26. MiHomecare
27. Oasis Care & Training Agency
28. Primera Assisted Living
29. Pringles care services
30. Pristine Recruitment Ltd
31. Rivendell Care and Support
32. ServeSoul Limited
33. Sevacare
34. Social Care Consortium
35. Soma Healthcare
36. St Georges Home Care Ltd
37. Supreme Care Services Limited
38. Swifthand Care Services Ltd
39. Thames Homecare Services Ltd
40. The Cedars Home Care
41. The Link Care Nursing Agency Ltd

**B. 7 providers for Family Services:**

1. Barnet Carers Centre
2. Dynamic People Ltd
3. Gentle Hands Care Agency Ltd
4. InTouch Home Care
5. Social Care Consortium
6. Soma Healthcare
7. Supreme Care Services Limited

**For a contract term of 6 years with optional break clauses exercisable at the ends of years 3, 4 and 5 of the contract, subject to satisfactory performance and budget.**

## **1. WHY THIS REPORT IS NEEDED**

- 1.1 The current Home and Community Support contracts for Adults and Family Services will terminate on the 31st July 2020, and there is no further opportunity to extend these contracts. The current service model is delivered through a closed framework of providers using the agreed call-off procedure; with spot provision being utilised where the existing framework is unable to meet local needs.
- 1.2 The new service model will be delivered through an Approved Provider List, which will remain open for the contract term to enable new providers to join at agreed intervals, subject to evaluation to establish compliance with the

requirements of the service specification. This will mitigate existing market risks and assure sufficient capacity and quality throughout the contract term.

- 1.3 This report is required to authorise the recommendation to award new contracts to provide Home and Community Support (HCS) services from the 1st August 2020.
- 1.4 This is in accordance with the council's constitution and its contract procedure rules, which mandate a full Chief Officer in consultation with Theme Committee Chairman Delegated Powers Report (DPR), for contract awards of this value.

## **2. REASONS FOR DECISIONS**

- 2.1 A new Approved Provider List will replace the existing Home and Community Support services provider framework from the 1<sup>st</sup> August 2020.
- 2.2 The new contracts for Home and Community Support will be for a contract term of 6 years with optional break clauses exercisable at the ends of years 3, 4 and 5 of the contract, subject to satisfactory performance and budget.
- 2.3 The length of the contracts will ensure the market can build and invest capacity locally for the scale of resource required.
- 2.4 There are three elements to the approved list:
  - Strategic Providers for Adults - Two Strategic Providers for each of the three locality areas within Barnet.
  - Approved Providers for Adults - There is no limit to the number of providers; however, all contracted providers must meet the required criteria including a minimum quality threshold.
  - Approved provider list for Children's and Family services - There is no limit to the number of providers; however, all contracted providers must meet the required criteria including a minimum quality threshold. .
- 2.5 Procuring a HCS service comprised of 6 Strategic Providers and potentially an unlimited number of qualified Approved Providers, providing services to both Adults as well as Children and families, presents the Council with a flexible and sustainable approach to building capacity. This approach aims to facilitate market development across provision in terms of quality as well as outcomes based practice.

## **3. ALTERNATIVE OPTIONS CONSIDERED AND REJECTED**

- 3.1 Re-procure the existing Framework – this option is not recommended as it does not afford the Council the option of flexibility and adaptability in the event that service providers experience business failure, or are unable to supply the

required capacity or quality of services. This option also does not allow new providers to join the framework and precludes much needed capacity building.

- 3.2 Conduct separate procurements for Adults and Children's/Family services – this option is not recommended, as it would limit the number of providers available to deliver services to children and families across Barnet. Furthermore, this approach would be resource intensive and place an undue administrative burden on council officers.

#### **4. POST DECISION IMPLEMENTATION**

- 4.1 Following contract award, there will be a period of planned service mobilisation. The new contracts for HCS will commence on the 1st of August 2020, and providers will begin receiving referrals for packages of care. Council officers will work closely with providers and service users to minimise any risks during contract mobilisation.
- 4.2 Service delivery will be monitored through robust contract management including regular performance monitoring and review based on the defined key performance indicators.
- 4.3 As detailed in the service specification as part of the invitation to tender, Council officers will evaluate both Strategic and Approved Providers on the extant list periodically to establish performance and quality. Provider ranking will be reviewed in line with the evaluation outcome of any new providers who successfully join the Approved Provider list.
- 4.4 The entire Approved Provider List will remain open and will be reviewed at least biennially to allow new providers wishing to join the list to have their submitted tenders evaluated.
- 4.5 The Council's Care Quality Team will continue to work closely with service providers to ensure that they consistently deliver high quality Home and Community Support services. This will include regular service reviews as part of proactive performance management.

#### **5. IMPLICATIONS OF DECISION**

##### **5.1 Corporate Priorities and Performance**

- 5.1.1 This decision supports the following Council's corporate priorities as expressed through the Corporate Plan for 2019 – 2024, which sets out the vision and strategy for the next five years based on the core principles of fairness, responsibility and opportunity, to make sure Barnet is a place;

- Of opportunity, where people can further their quality of life
- Where people are helped to help themselves, recognising that prevention is better than cure

5.1.2 This service also supports key outcomes within with the Children and Young People's Plan 2019 – 2023, specifically:

- Children are supported to achieve a healthy start in life, enjoy a healthy lifestyle and to build resilience. This includes social, physical and mental wellbeing and enabling emotional resilience
- Children and young people are safe and protected from harm from robust safeguarding procedures, embedded across HCS services.

## 5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

### Finance & Value for Money

5.2.1 Funding for the Home and Community Support (Adults) service will come from the Adults & Communities budget, and is based on cost and volume. The Procurement Forward Plan approved by the Policy and Resources Committee on the 6<sup>th</sup> January 2020 authorised a contract value of up to £100m over a 6-year term. The 2020/21 budget forecast for Adults is £13,736,444 per annum, with a total 6-year contract value of £82,418,664 (based on the budget for 2019/20).

5.2.2 Funding for the Home and Community Support (Family services) is from the Family Services budget. The Procurement Forward Plan for 2020/21 authorises a contract value of up to £1.8m, over a 6-year term. The 2020/21 budget forecast is £213,773 PA, with a total 6-year contract value of £1,282,638.

5.2.3 Therefore, the combined annual value across both Adults and Family Services and across all contracts is £13,950,217 and the projected total 6-year contract value is £83,701,302.

5.2.4 This is within the budget approved via the annual procurement forward plan, and the expenditure will be funded through the Adult Social Care budget and the Family Services budget.

5.2.5 The Adults Home and Community Support contracts includes six employees employed by two Providers who are members of the Barnet LGPS. The current arrangement is that Barnet Council underwrites the liability of cost differential and this arrangement is to continue. This arrangement was approved by Cabinet Resources Committee on the 19<sup>th</sup> of July 2010.

5.2.6 Value for money has been determined by evaluating the price and quality of each provider's bid. Providers' submitted bid prices are based on the pricing schedule included as part of the invitation to tender documentation. The pricing schedule enumerated resource categories, requiring each provider to include all delivery costs including staff wages in their bid price.

- 5.2.7 Through this process, it has been possible to determine the providers that will provide both the highest quality service whilst also maximising the resources available to provide direct support to service users. This optimises the potential for contract awards to be made to providers delivering a service that offers the highest quality and best value for money for Barnet residents.
- 5.2.8 Providers appointed for HCS (Adults) are required to use the Council's recommended Electronic Call Monitoring system. This will support the use of electronic invoicing for the whole service, rationalise the invoicing process and reduce the resources required to manage the processes as is.
- 5.2.9 The Electronic Call Monitoring system will also have positive impacts on quality by enabling council officers to track delivery hours against commissioned hours, thereby ensuring that families receive the arranged support.
- 5.2.10 The financial modelling for these contract awards was based on existing usage and forecast utilisation trajectories, with the expectation that any growth in utilisation would be in line with service user demand and not significantly above the approved budget at that time.
- 5.2.11 However, the ongoing COVID-19 pandemic is likely to have an impact on the home and community support services budget, which will be a combination of a number of factors. Additional costs arising from the pandemic are under review and are being reported and managed separately to these contracts and so do not affect this decision.

## **FINANCIAL SUMMARY (PRE COVID-19)**

<b>BUDGET</b>	<b>ANNUAL CONTRACT VALUE</b>	<b>6-YEAR CONTRACT VALUE</b>
<b>ADULTS</b> (Adult Social Care Budget and)	<b>£13,736,444</b>	<b>£82,418,664</b>
<b>FAMILY SERVICES</b> (Family Services budget)	<b>£213,773</b>	<b>£1,282,638</b>
<b>TOTAL</b>	<b>£13,950,217</b>	<b>£83,701,302</b>



## Staffing

5.2.12 No additional staffing resource is required. Council officers will undertake contract monitoring to ensure that the provider meets the requirements detailed within the service and technical specifications.

## Procurement

5.2.13 The Council carried out a thorough procurement process in accordance with the Council's Contract Procedure Rules and the Public Contract Regulations 2015, to ensure fair and transparent evaluation of tenders and contract awards to bidders with the most economically advantageous tenders as determined by a combination of quality and price criteria.

5.2.14 The table below sets out a summary of the procurement timetable:

Event stage	Date
Issue Invitation to Tender	05.12.2020
Deadline for receipt of tenders	08.01.2020
Tender Evaluation and Moderation	01.03.2020 – 31.03.2020
Notification to Bidders	18.05.2020
Contract Award and Mobilisation	25.05.2020 – 31.07.2020
Contract commencement	01.08.2020

5.2.15 An OJEU open tender process was followed. The Invitation to Tender was issued to all organisations who expressed an interest via the Council's eSourcing portal, Curtis Fitch.

5.2.16 Expressions of Interest: The tender was advertised on the 5th December 2019 through the Council's e-Sourcing portal. Communications were also sent out to all providers known to the Care Quality Service in the Adults and Communities Delivery Unit.

5.2.17 Tender Submissions: Bidders were permitted to apply for their preferred lots (detailed in the table below). By the closing date, 50 tenders had been submitted:

- HCS Strategic Provider: 31 bids received
- HCS Approved List (Adults): 50 bids received
- HCS Approved List (Family Service): 10 bids received
- 2 bids were non-compliant at the Selection Questionnaire stage and thus did not proceed to the evaluation stage.
- 0 Bidders withdrew from the process

5.2.18 Tender Evaluation: The tender panel consisted of:

- Head of Commissioning; Older Adults and Integrated Care
- Care Quality Service Manager

- Brokerage Team Manager
- Senior Commissioner, Children's and Family Service
- Commissioning Officer Children's and Family Service
- Strategic Manager, 0-25 Disabilities Service

Panel members were involved in the evaluation stages as appropriate to their service.

5.2.19 During the post-evaluation clarification period, one of the preferred bidders for a strategic provider contract was confirmed to have submitted a mispriced bid. Procurement regulations precluded the acceptance of a revised bid from a single provider, as this would not be fair to the other providers. This bid was therefore deemed to be non-compliant, and the strategic provider location was allocated to the next highest ranked bidder.

5.2.20 At the conclusion of the evaluation process, the recommendation is for contract awards to the Providers detailed in Table 3 below:

**Lot 1**

Ranking	Bidders	Quality	Price	Total	Locality
1	MiHomecare	49.22%	43.29%	92.52%	West
2	Dynamic People Ltd	43.07%	43.13%	86.20%	North
3	Thames Homecare Services Ltd	39.22%	46.93%	86.15%	West
4	Enterprise Care Support Ltd	41.15%	44.52%	85.66%	South
5	Eleanor Nursing and Social Care Limited	41.53%	43.87%	85.40%	North
6	Sevacare	45.76%	39.41%	85.17%	South

**Lot 2 HCS Approved List Adults**

Ranking	Bidders	Quality	Price	Total
1	MiHomecare	68.74%	25.98%	94.71%
2	Sevacare	63.01%	23.65%	86.66%
3	Eleanor Nursing and Social Care Limited	58.55%	26.32%	84.88%
4	Enterprise Care Support Ltd	57.92%	26.71%	84.63%
5	Bluebird Care	55.37%	29.18%	84.56%
6	Dynamic People Ltd	58.55%	25.88%	84.43%
7	Thames Homecare Services Ltd	54.74%	28.16%	82.89%
8	Alina Homecare Barnet Limited	50.92%	30.10%	81.01%
9	Primera Assisted Living	53.46%	26.88%	80.34%
10	The Cedars Home Care	52.83%	26.85%	79.67%
11	St Georges Home Care Ltd	46.46%	30.00%	76.46%
12	Soma Healthcare	50.92%	25.54%	76.46%
13	Capital Homecare (UK) Limited	51.55%	24.87%	76.42%
14	Hartwig Care Ltd	50.91%	25.29%	76.21%
15	Carewatch Barnet	50.92%	25.08%	76.00%
16	MidCo Care Limited	56.64%	18.98%	75.63%
17	The Link Care Nursing Agency Ltd	52.19%	23.08%	75.27%

18	Gentle Hands Care Agency Ltd	50.28%	24.23%	74.51%
19	Supreme Care Services Limited	46.46%	27.79%	74.26%
20	Arthur Morrison Ltd	46.46%	26.25%	72.71%
21	Barnet Carers Centre	47.73%	24.23%	71.96%
22	Oasis Care & Training Agency	43.92%	27.31%	71.23%
23	Angelic Healthcare Services Ltd	43.28%	27.78%	71.06%
24	City Home Care Limited	42.64%	27.79%	70.44%
25	Churchill Health Care Ltd (Barnet)	40.73%	27.99%	68.73%
26	Kaamil Education LTD	40.73%	27.79%	68.53%
27	BMM Care Ltd	44.55%	23.76%	68.31%
28	InTouch Home Care	42.01%	25.89%	67.90%
29	Hertsmere Valley Care Services Limited	40.10%	27.79%	67.89%
30	ServeSoul Limited	41.37%	26.26%	67.63%
31	Swifthand Care Services Ltd	42.01%	24.93%	66.94%
32	Ace Home Care Limited	45.19%	20.93%	66.11%
33	Metro Homecare Ltd	38.19%	27.79%	65.98%
34	Homecare Alliance Limited	38.19%	27.63%	65.82%
35	Pringles care services	39.46%	26.25%	65.71%
36	Pristine Recruitment Ltd	42.01%	23.05%	65.05%
37	I-Care Recruitment Limited	38.19%	26.69%	64.88%
38	Mercury Care Services Limited	36.28%	27.79%	64.07%
39	Social Care Consortium	38.82%	22.77%	61.60%
40	Bliss Care and Training Ltd	36.91%	23.39%	60.31%
41	Rivendell Care and Support	35.01%	23.63%	58.63%

***Lot 3 HCS Approved List Children's and Family Services***

<b>Ranking</b>	<b>Bidders</b>	<b>Quality</b>	<b>Price</b>	<b>Total</b>
1	Supreme Care Services Limited	48.34%	30.00%	78.34%
2	Dynamic People Ltd	52.16%	25.56%	77.72%
3	Soma Healthcare	48.77%	28.22%	76.98%
4	Gentle Hands Care Agency Ltd	52.58%	24.28%	76.86%
5	Barnet Carers Centre	47.07%	26.77%	73.84%
6	InTouch Home Care	41.56%	27.55%	69.10%
7	Social Care Consortium	37.32%	24.00%	61.32%

**5.3 Legal and Constitutional References**

5.3.1 The value of the proposed contract is above the EU threshold for supply and services contracts therefore the contract is subject to the full requirements of the Public Contracts Regulations 2015 (PCRs). The type of services tendered is subject to the light touch regime under the PCR, and it is noted that the tender process as advised by the Procurement team at the London Borough of Barnet was conducted in compliance with the requirements of the PCR as well as the principles of transparency, equality of treatment, fairness and non-

discrimination.

- 5.3.2 The Council's Constitution, Article 18, Contract Procedure Rules, Paragraph 4. States that any Procurement, including extensions and variations to Contracts set out in the Annual Procurement Forward Plan and approved by the Policy and Resources Committee, is deemed as Authorised irrespective of the Contract value.
- 5.3.3 The Procurement of the Home and Community Services for Adults and the Children's and Family Services is approved via the 2020/21 Annual Procurement Forward Plan, which was approved by the Policy and Resources Committee on 6th January 2020.
- 5.3.4 The authorisation and acceptance thresholds detailed within Table B, Article 10 – Decision making of Barnet Council's Constitution stipulates that authorisation to commence a procurement process for contracts with a procurement value above £500,000 must be obtained via the Relevant Theme Committee decision or approval as part of the Annual Procurement Forward Plan.
- 5.3.5 Furthermore, the acceptance documentation if within budget requires a full Chief Officer in consultation with Theme Committee Chairman Delegated Powers Report (DPR) which is the purpose of this report. .
- 5.3.6 HBPL has been consulted on this during the procurement process and shall prepare the relevant contracts as tendered with the respective providers for each of the services.

#### **5.4 Risk Management**

- 5.4.1 The risks of not implementing this recommendation would include:
- 5.4.1.1 Disruption to service delivery due to impacts on commissioning timely and appropriate care packages for residents.
- 5.4.1.2 Deficiencies in provider contract monitoring leading to sub-optimal service quality.

#### **5.6 Social Value**

- 5.6.1 The Public Services (Social Value) Act 2012 requires that consideration is given for above threshold (currently £189,330) service contracts to secure benefits for the community, environment and value for money for the London Borough of Barnet as follows:
- How what is proposed to be procured might improve the economic, social and environmental well-being of the relevant area; and

- How, in conducting the process of procurement, it might act with a view to securing that improvement.

5.6.2 Council officers have given due consideration to the requirements of the Social Value Act requirements as pertains to this contract award by including a specific method statement question in the tender documentation, which invited providers to describe the additional social value they would deliver. Providers' responses contributed to their total evaluation score.

## 5.5 Equalities and Diversity

5.5.1 The Equality Act 2010 outlines the provisions of the Public Sector Equalities Duty which requires Public Bodies to have due regard to the need to:

- eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Equality Act 2010
- advance equality of opportunity between people from different groups
- foster good relations between people from different groups

5.5.2 Council officers will utilise the available contractual levers to ensure that providers and suppliers abide by the statutory requirements of the Equality Act 2010 by integrating considerations of equality into day business and keeping them under review in decision-making, the design of policies and the delivery of services.

5.5.3 These service providers were required to demonstrate their compliance with the Equality Act 2010 as part of the method statement questions included in the invitation to tender. An Equalities Impact Assessment is not required.

## 5.6 Consultation and Engagement

5.6.3 The service model development, including the service specification and key indicators for performance management incorporated the ethos of co-production with service users. The council will continue to undertake other consultation and engagement activity as required, and in line with existing channels and protocols. The impact of implementing this recommendation has been fully considered by the relevant service leads.

## 5.7 Corporate Parenting

5.7.1 In line with Children and Social Work Act 2017, the council has a duty to consider Corporate Parenting Principles in decision-making across the council. This decision has no implications for the council's corporate parenting obligations. This service will be utilised to offer high quality home and community support services to children in care, and care leavers, as appropriate.

## 5.8 Insight

5.8.1 The Home and Community Support services are consistent with the council's

strategic objectives. The recommended contract variation and extension will ensure that the Enablement service continues to meet the needs of Barnet residents by supporting them to regain and maintain their independence, thereby enabling them to live fuller lives within the community. Procuring an Approved Provider List enables maximum flexibility for the council in terms of assuring service quality for service users, supports market and capacity development, and allowing additional qualified providers to join the list at the evaluation intervals. Furthermore, Information generated from this procurement exercise will support future procurement exercises.

## **6. BACKGROUND PAPERS**

- 6.1 2020/21 Annual Procurement Forward Plan:  
<https://barnet.moderngov.co.uk/documents/s56939/Annual%20Procurement%20Forward%20Plan%20APFP%2020202021.pdf>
- 6.2 Contract Award for Home and Community Support (HCS) – 2018:  
<https://barnet.moderngov.co.uk/documents/s48951/DPR%20Home%20and%20Community%20Support.pdf>
- 6.3 Contract Award for provision of Enablement and Home and Community Support (2016):  
<https://barnet.moderngov.co.uk/documents/s30739/Contract%20Award%20for%20provision%20of%20Enablement%20and%20Home%20and%20Community%20Support%20-%20PUBLIC%20Final.pdf>
- 6.4 The Enablement Home Care Commissioning Strategy was agreed by Adults & Safeguarding Committee on 12<sup>th</sup> November 2015:  
[http://barnet.moderngov.co.uk/ieListDocuments.aspx?Cid=698&Mid=8\\_362&Ver=4](http://barnet.moderngov.co.uk/ieListDocuments.aspx?Cid=698&Mid=8_362&Ver=4)
- 6.5 Home and Community Support Strategy was agreed by Adults and Safeguarding Committee on 20<sup>th</sup> November 2014:  
[http://barnet.moderngov.co.uk/ieListDocuments.aspx?Cid=698&Mid=8\\_098&Ver=4](http://barnet.moderngov.co.uk/ieListDocuments.aspx?Cid=698&Mid=8_098&Ver=4)
- 6.6 The procurement of Home and Community Support (Adults and Family Services) and Enablement service was agreed as part of the Procurement Forward plan by the Policy and Resources Committee on 13<sup>th</sup> January 2015:  
[http://barnet.moderngov.co.uk/ieListDocuments.aspx?Cid=692&Mid=7\\_864&Ver=4](http://barnet.moderngov.co.uk/ieListDocuments.aspx?Cid=692&Mid=7_864&Ver=4)
- 6.7 Authorisation of a direct award contract to CM2000 for the supply of Electronic Call Monitoring and Finance Manager Software:  
<https://barnet.moderngov.co.uk/ieDecisionDetails.aspx?ID=7475> and  
<https://barnet.moderngov.co.uk/documents/s58566/CM2000%20DPR.pdf>

6.8 Policy and Resources Committee, 6<sup>th</sup> January 2020:  
<https://barnet.moderngov.co.uk/documents/g10084/Printed%20minutes%2006<sup>th</sup>-Jan-2020%2019.00%20Policy%20and%20Resources%20Committee.pdf?T=1>

6.9 Cabinet Resources Committee, 10th July 2010:  
<https://barnet.moderngov.co.uk/CeListDocuments.aspx?Committeeld=151&MeetingId=444&DF=19%2f07%2f2010&Ver=2>

## 7. DECISION TAKER'S STATEMENT

7.1 *I have the required powers to make the decision documented in this report. I am responsible for the report's content and am satisfied that all relevant advice has been sought in the preparation of this report and that it is compliant with the decision making framework of the organisation which includes Constitution, Scheme of Delegation, Budget and Policy Framework and Legal issues including Equalities obligations.*

## 8. OFFICER'S DECISION

I authorise the following action:

Contract awards to Strategic and Approved Providers on the Approved Provider List, for the provision of Home and Community Support Services to Adults, Children and Families, for a 6-year contract term, with break clauses at the end of years 3, 4 and 5, subject to satisfactory performance.

**Chairman:**  
**Has been consulted**

Signed



**Date: 04/06/2020**

Signed



**Date: 02/06/2020**